

Dr. Jennifer Freeman-Walker  
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(863) 860-0759

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## **EDUCATION**

### **University of Central Florida, Orlando, Florida**

- Ph.D. in Public Affairs
- Dissertation: *Investigator's Perceptions of Inter-Jurisdictional Law Enforcement Information Sharing on Criminal Investigative Success: An Exploratory Analysis*

### **University of Central Florida, Orlando, Florida**

- Master of Science in Criminal Justice
- Graduate Certificate in Corrections Leadership

### **Florida Southern College, Lakeland, Florida**

- Bachelor of Science in Criminology
- Minor in Economics
- Minor in Psychology

## **ACADEMIC EXPERIENCE**

**Associate Professor, Criminology**  
**Florida Southern College: Lakeland, FL**

**August 2024 – Present**

**Chair, Criminal Justice Department**  
**Associate Professor, Criminal Justice Department**  
**Southeastern University: Lakeland, FL**

**July 2020 – August 2024**

- Oversee the Criminal Justice Department
  - Traditional undergraduate
  - Online undergraduate
- Schedule Classes & Professors
- Advise Criminal Justice Majors
  - Approximately 100 Traditional Students
  - Assist in Advising Approximately 50 Online Students
- Coordinate Internship Opportunities
- Facilitate Dual Enrollment with Various High Schools
- Create, Propose and Present New Courses & Programs
  - Master's in Criminal Justice Administration (currently pending approval)
  - Dual Major Programs
- Complete Yearly Assessments & Evaluations (accreditation)
- Worked in Conjunction with Department Chairs to Create Double Majors
  - Criminal Justice and Legal Studies
  - Criminal Justice and Organizational Leadership
  - Criminal Justice and Social Work
  - Criminal Justice and Psychology
  - Criminal Justice and Political Science (currently pending)
- Present and Discuss the Criminal Justice Program at One Day/Preview Day Events
- Coordinated Criminal Justice and Social Work 2023 Career Fair

## J. Freeman-Walker's CV

- 146 student attendees
- 22 agencies represented
  
- Courses taught:
  - American Criminal Courts
  - Corrections & Punishment
  - Criminal Justice System
  - Criminal Justice Administration
  - Critical Issues in Criminal Justice
  - Ethics in Criminal Justice
  - Juvenile Delinquency
  - Research Methods in Criminal Justice
  - Senior Seminar
  - Sociology of Policing
  - Theory in Criminal Justice
  - Victimology

**Chair, Criminal Justice Department**  
**Assistant Professor, Criminal Justice Department**  
**Southeastern University: Lakeland, FL**

**July 2018 – July 2020**

- Chair Duties as Listed above
- Professor Duties as Listed Above

**Assistant Professor, Criminal Justice Department**  
**Southeastern University: Lakeland, FL**

**August 2016 – July 2018**

- Professor Duties as Listed Above
- Courses taught:
  - American Criminal Courts
  - American Government
  - Corrections & Punishment
  - Criminal Justice System
  - Criminal Justice & the Christian
  - Critical Issues in Criminal Justice
  - Ethics in Criminal Justice
  - Research Methods in Criminal Justice
  - Sociology of Policing

**Adjunct Professor**  
**Polk State College: Winter Haven, FL**

**January 2014 - December 2016**

- Serve as an adjunct professor within the Criminal Justice Department
- Courses taught:
  - Critical Issues in Criminal Justice
  - Ethics in Criminal Justice
  - Introduction to Criminal Justice

**University Involvement**

- Assessment Committee, 2018 – 2024: Southeastern University
- Faculty Council, 2018 – 2021: Southeastern University
- Academic Advising Committee, 2018 – 2019: Southeastern University
- Undergraduate Curriculum Committee, 2017- 2019: Southeastern University

**PROFESSIONAL EXPERIENCE****Deputy Director, Records Management Bureau****July 2011 – August 2016****Polk County Sheriff's Office: Winter Haven, FL**

- Administer and manage the day-to-day operations of the Records Management Bureau (Technical Services, Quality Assurance, Archives, Criminal Information Center, and Warrants).
- Facilitate the productivity of the Records Management Bureau to increase the efficiency and effectiveness of the Polk County Sheriff's Office.
- Develop and oversee the implementation of the Records Management Bureau's fiscal budget.
- Compose and construct policies, procedures, and directives that pertain to the Records Management Bureau and related members.
- Evaluate the performance level of employees pertaining to their job tasks.
- Supervise a staff of approximately fifty-five members to ensure the smooth operation within the Records Management Bureau.
- Ensure the completion and accuracy of the semi-annual and annual Uniform Crime Report.
- Work with law enforcement to ensure the accurate completion of reports and traffic citations.
- Oversee Polk County's False Alarm Ordinance and the accurate administration of false alarm citations.
- Oversee requests for public records from the Records Management Bureau and ensure compliance with Florida State Statute.
- Oversee agency compliance with the Florida Department of Highway and Safety Motor Vehicle guidelines and audit.
- Oversee agency compliance with the Florida Department of Law Enforcement guidelines and audit as they pertain to the Criminal Justice Information System.
- Ensure the accurate entry, modification, and cancellation of all warrants within Polk County.
- Oversee the in-state and out of state extradition of individuals arrested on Polk County Warrants.
- Ensure the Crime Information Center has all up to date information to provide to law enforcement.
- Partner and work with various entities within Polk County and the State of Florida.
- Attend Senior Staff functions as a representative of the Polk County Sheriff's Office.

**Senior Research Analyst****April 2007 – July 2011****Polk County Sheriff's Office: Winter Haven, FL**

- Drafted the agency goals and objectives for the upcoming year and evaluated the previous year's goals and objectives.

#### J. Freeman-Walker's CV

- Drafted the agency yearly Strategic Plan.
- Coordinated outside agency requests and survey responses.
- Coordinated the agency Customer Satisfaction Questionnaires.
- Responded to internal and external inquiries pertaining to agency data.
- Assisted with the gathering of data for the Annual Report.
- Assisted in the development of the annual budget presentation to County Commissioners.
- Assisted in the development, coordination, and implementation of the Polk County Sheriff's Office yearly Senior Staff Retreat.
- Coordinated activities with other agencies and participated in various public meetings.
- Interpreted trends and results of studies.
- Gathered and analyzed research and business processes.
- Developed and presented written reports.

#### **Child Protection Supervisor**

**April 2006 – April 2007**

#### **Gulf Coast Community Care: Mulberry, FL**

- Supervised a staff of seven to ensure the safety and well-being of children involved in child protection.
- Reviewed court documents, risk assessments, staffing packets, and cases with case managers.
- Determined, along with the case manager, the necessary course of action to implement to ensure the safety and well-being of children involved in the child protection system.
- Interviewed potential case managers and evaluated the performance level of current case managers.

#### **Child Protection Case Manager Specialist**

**November 2004 – April 2006**

#### **Gulf Coast Community Care: Mulberry, FL**

- Managed a caseload averaging 15 – 20 children while maintaining the responsibilities of a case manager as listed below.
- Acted as interim supervisor when current supervisor was absent or unavailable.
- Mentored and trained new employees within the unit.
- Facilitated and co-facilitated Family Team Conferences and Case Plan Conferences.

#### **Child Protection Case Manager**

**May 2001 – November 2004**

#### **Gulf Coast Community Care: Mulberry, FL**

- Managed a caseload averaging 20 – 25 cases.
- Prepared court reports, attended and participated in depositions and in Dependency Court hearings.
- Participated in staffing hearings regarding the safety of children & compliance of parents.
- Worked in conjunction with Child Protection Investigators, Department of Children and Families legal, and service providers.
- Ensured the safety and well-being of children by initiating services to families, conducting home and school visits, and working with various service providers.
- Input data into statewide computer system to document case activity.

**CERTIFICATION**

- Federal Bureau of Investigation Citizen's Academy (Tampa), 2022
- Association of College and University Educators (ACUE) Certified Faculty, 2021
- State Attorney Office: 10<sup>th</sup> Judicial Circuit (Florida) Inaugural Citizen's Academy, 2019
- Graduate of the Florida Sheriff's Association Commander's Academy, 2014
- Certified Public Manager, Florida State University, 2012

**AFFILIATION**

- American Society in Criminology
- Southern Criminal Justice Association
- Winter Haven Police Department Volunteer

**RESEARCH**

- Co-Presenter, Council on Social Work Education Annual Program Meeting, October 2023
  - *Examination of Florida Law Enforcement Officers' Perception in Seeking Mental Health Treatment*
- Poster, Lakeland Regional Health 2023 Inaugural Central Florida Research Symposium
  - *Perception of Seeking Mental Health by Florida Law Enforcement Officers*
- Dissertation: *Investigator's Perceptions of Inter-Jurisdictional Law Enforcement Information Sharing on Criminal Investigative Success: An Exploratory Analysis*